

EtreCheck version: 3.1.5 (343)  
Report generated 2017-03-20 09:05:50  
Download EtreCheck from <https://eterecheck.com>  
Runtime 2:55  
Performance: Excellent

Click the [\[Support\]](#) links for help with non-Apple products.  
Click the [\[Details\]](#) links for more information about that line.  
Click the [\[Remove\]](#) links to remove adware.

**Problem:** Other problem

**Description:**

the finder is slow

**Hardware Information:** ⓘ

iMac (21.5-inch, Mid 2011)

[\[Technical Specifications\]](#) - [\[User Guide\]](#) - [\[Warranty & Service\]](#)

iMac - model: iMac12,1

1 2.5 GHz Intel Core i5 (i5-2400S) CPU: 4-core

8 GB RAM

BANK 0/DIMM0

2 GB DDR3 1067 MHz ok

BANK 1/DIMM0

2 GB DDR3 1067 MHz ok

BANK 0/DIMM1

2 GB DDR3 1067 MHz ok

BANK 1/DIMM1

2 GB DDR3 1067 MHz ok

Bluetooth: Old - Handoff/Airdrop2 not supported

Wireless: Unknown

**Video Information:** □

AMD Radeon HD 6750M - VRAM: 512 MB

iMac 1920 x 1080

**System Software:** □

OS X Lion 10.7.5 (11G63) - Time since boot: less than an hour

**Disk Information:** □

ST3500418AS disk0 : (500,11 GB) (Rotational)

[\[Show SMART report\]](#)

disk0s1 (disk0s1) <not mounted> : 210 MB

Macintosh HD (disk0s2) / [Startup]: 499.25 GB (251.19 GB free)

Recovery HD (disk0s3) <not mounted> [Recovery]: 650 MB

OPTIARC DVD RW AD-5690H ()

## USB Information: ☐

USB Keyboard  
Apple Inc. BRCM2046 Hub  
Apple Inc. Bluetooth USB Host Controller  
Apple Inc. FaceTime HD Camera (Built-in)  
PixArt USB Optical Mouse  
TOSHIBA External USB 3.0 500,11 GB  
disk2s1 (disk2s1) <not mounted> : 210 MB  
backup (disk2s2) /Volumes/backup : 499.76 GB (251.75 GB free)  
Apple Computer, Inc. IR Receiver  
Apple Internal Memory Card Reader 4,08 GB  
CANON\_DC (disk1s1) /Volumes/CANON\_DC : 4.07 GB (4.05 GB free)

## Thunderbolt Information: ☐

Apple, Inc. iMac

## Adware: ☐

~/Library/Caches/com.apple.Safari/Extensions/Ebay Shopping Assistant.safariextension  
~/Library/Caches/com.apple.Safari/Extensions/Omnibar.safariextension  
~/Library/Caches/com.apple.Safari/Extensions/Searchme.safariextension  
~/Library/LaunchAgents/com.appart.AppArt.plist  
~/Library/LaunchAgents/com.spigot.ApplicationManager.plist  
~/Library/Safari/Extensions/Ebay Shopping Assistant.safariextz  
~/Library/Safari/Extensions/Searchme.safariextz  
**7 adware files found. [Remove]**

## Kernel Extensions: ☐

### /System/Library/Extensions

[not loaded] com.NovatelWireless.driver.NovatelWirelessUSBCDCECMControl (v3.0.13 (001) - 2016-09-14) [\[Support\]](#)  
[not loaded] com.NovatelWireless.driver.NovatelWirelessUSBCDCECMDData (v3.0.13 (001) - 2016-09-14) [\[Support\]](#)  
[not loaded] com.ZTE.driver.ZTEUSBCDCACMDData (ZTEDriver\_MacV1.3.8 - 2016-09-14) [\[Support\]](#)  
[not loaded] com.ZTE.driver.ZTEUSBMassStorageFilter (ZTEDriver\_MacV1.3.8 - 2016-09-14) [\[Support\]](#)  
[not loaded] com.novamedia.driver.IceraUSB\_MSD\_Bypass (NM Icera bypass V1.0 - 2016-09-14) [\[Support\]](#)  
[not loaded] com.novatelwireless.driver.3G (v3.0.13 (001) - 2016-09-14) [\[Support\]](#)  
[not loaded] com.novatelwireless.driver.DisableAutoInstall (v3.0.13 (001) - 2016-09-14) [\[Support\]](#)  
[not loaded] com.option.driver.Option72 (2.15.0 - 2016-09-14) [\[Support\]](#)  
[not loaded] com.option.driver.OptionHS (3.26.0 - 2016-09-14) [\[Support\]](#)  
[not loaded] com.option.driver.OptionMSD (1.21.0 - 2016-09-14) [\[Support\]](#)  
[not loaded] com.option.driver.OptionQC (1.11.0 - 2016-09-14) [\[Support\]](#)

[not loaded] com.rim.driver.BlackBerryUSBDriverInt (0.0.38 - 2016-09-14) [\[Support\]](#)  
[not loaded] com.rim.driver.BlackBerryUSBDriverVSP (0.0.38 - 2016-09-14) [\[Support\]](#)  
[not loaded] com.vodafone.driver (v3.0.9 (017) - 2016-09-14) [\[Support\]](#)  
[not loaded] com.vodafone.driver.DisableAutoInstall (v2.0.6 - 2016-09-14) [\[Support\]](#)  
[not loaded] com.wacom.kext.pentablet (Pen Tablet 5.3.5-4 - SDK 10.9 - 2016-09-14)

**[Support]**

[not loaded] com.zte.driver.cdc\_ecm\_qmi (1.0.1 - 2016-09-14) [\[Support\]](#)  
[not loaded] com.zte.driver.cdc\_usb\_bus (1.0.1 - 2016-09-14) [\[Support\]](#)  
[not loaded] de.novamedia.driver.NMSamsung (0.0.2 - 2016-09-14) [\[Support\]](#)  
[not loaded] de.novamedia.driver.NMSmartplugSCSIDevice (1.0.1 - 2016-09-14)

**[Support]**

[not loaded] de.novamedia.oem.vodafone.vtp.huawei.cdc (0.0.2 - 2016-09-14) [\[Support\]](#)

**/System/Library/Extensions/NMSamsungDriver\_106.kext/Contents/PlugIns**

[not loaded] de.novamedia.driver.NMUSBCDCACMControl (3.2.12 - 2012-05-28)

**[Support]**

[not loaded] de.novamedia.driver.NMUSBCDCACMData (3.2.12 - 2012-05-28)

**[Support]**

**/System/Library/Extensions/NovatelWireless3G.kext/Contents/PlugIns**

[not loaded] com.novatelwireless.driver.3GData (v3.0.13 (001) - 2012-05-28) [\[Support\]](#)

**/System/Library/Extensions/Vodafone.kext/Contents/PlugIns**

[not loaded] com.vodafone.driver.Data (v3.0.9 (017) - 2012-05-28) [\[Support\]](#)

**System Launch Agents: □**

[not loaded] 5 Apple tasks  
[\[loaded\]](#) 114 Apple tasks  
[\[running\]](#) 14 Apple tasks

**System Launch Daemons: □**

[\[running\]](#) de.novamedia.nmnetmgrd.plist (2010-10-07) [\[Support\]](#)  
[not loaded] 65 Apple tasks  
[\[loaded\]](#) 120 Apple tasks  
[\[running\]](#) 42 Apple tasks

**Launch Agents: □**

[not loaded] com.adobe.AAM.Updater-1.0.plist (2016-07-18) [\[Support\]](#)  
[\[running\]](#) com.adobe.AdobeCreativeCloud.plist (2015-10-30) [\[Support\]](#)  
[\[loaded\]](#) com.adobe.CS5ServiceManager.plist (2013-02-13) [\[Support\]](#)  
[\[loaded\]](#) com.divx.dms.agent.plist (2017-03-11) [\[Support\]](#)  
[\[loaded\]](#) com.divx.uninstall.converter.plist (2016-12-26)  
[\[loaded\]](#) com.divx.uninstall.player.plist (2016-12-26)  
[\[loaded\]](#) com.divx.uninstall.preferences.plist (2016-12-26)  
[\[loaded\]](#) com.divx.update.agent.plist (2017-03-11) [\[Support\]](#)

[loaded] com.google.keystone.agent.plist (2017-01-14) [Support]  
[running] com.wacom.pentablet.plist (2014-08-20) [Support]  
[not loaded] de.novamedia.VodafoneDeviceObserver.plist (2012-05-28) [Support]

#### Launch Daemons: □

[loaded] com.adobe.SwitchBoard.plist (2016-07-18) [Support]  
[running] com.adobe.agsservice.plist (2017-03-10) [Support]  
[loaded] com.adobe.fpsaud.plist (2016-06-13) [Support]  
[loaded] com.apple.remotepairtool.plist (2012-12-04)  
[loaded] com.google.keystone.daemon.plist (2017-01-24) [Support]  
[loaded] com.macpaw.CleanMyMac2.Agent.plist (2014-11-24) [Support]  
[failed] com.torch.update.agent.plist (2013-05-15) [Support]

#### User Launch Agents: □

[loaded] com.adobe.AAM.Updater-1.0.plist (2015-10-30) [Support]  
[loaded] com.adobe.ARM.[...].plist (2015-03-02) [Support]  
[running] com.appart.AppArt.plist (2016-09-01) **Adware! [Remove]**  
~/Library/Application Support/AppPolicy/AppArt  
[loaded] com.apple.AddressBook.ScheduledSync.PHXCardDAVSource.901AC27D-9594-4396-99EB-E892718C18D7.plist (2013-03-05)  
[running] com.apple.FolderActions.enabled.plist (2016-12-14)  
[loaded] com.apple.FolderActions.folders.plist (2017-03-20)  
[loaded] com.dropbox.DropboxMacUpdate.agent.plist (2017-03-10) [Support]  
[loaded] com.macpaw.CleanMyMac2Helper.diskSpaceWatcher.plist (2017-01-23)  
[loaded] com.macpaw.CleanMyMac2Helper.scheduledScan.plist (2017-01-23)  
[loaded] com.macpaw.CleanMyMac2Helper.trashWatcher.plist (2017-01-23)  
[running] com.spigot.ApplicationManager.plist (2016-12-28) **Adware! [Remove]**  
~/Library/Application Support/Spigot/ApplicationManager  
[loaded] com.valvesoftware.steamclean.plist (2017-03-19) [Support]

#### User Login Items: □

VMCStatusMenu Applicazione  
(/Applications/Vodafone Utilities/VMCStatusMenu.app)  
Google Drive Applicazione  
(/Applications/Google Drive.app)  
Google Chrome Applicazione  
(/Applications/Google Chrome.app)  
Dropbox Applicazione  
(/Applications/Dropbox.app)  
**com.adobe.SwitchBoard.monitor.plist MachInit**  
**(/etc/mach\_init\_per\_user.d/com.adobe.SwitchBoard.monitor.plist)**  
**Mach Init items are deprecated**

#### Internet Plug-ins: □

JavaAppletPlugin: 14.9.0 - SDK 10.7 (2012-02-22) **Check version**  
o1dbrowserplugin: 5.41.3.0 - SDK 10.8 (2015-12-16) [Support]

WacomTabletPlugin: WacomTabletPlugin 2.1.0.6 - SDK 10.9 (2014-08-20) [\[Support\]](#)  
AdobeAAMDetect: 3.0.0.0 - SDK 10.9 (2015-10-30) [\[Support\]](#)  
FlashPlayer-10.6: 22.0.0.192 - SDK 10.9 (2016-06-23) [\[Support\]](#)  
DivX Web Player: 3.7.2.365 - SDK 10.10 (2016-12-26) [\[Support\]](#)  
AdobePDFViewerNPAPI: 11.0.0 - SDK 10.6 (2012-09-24) [\[Support\]](#)  
Flash Player: 22.0.0.192 - SDK 10.9 (2016-06-23) **Outdated! Update**  
QuickTime Plugin: 7.7.1 (2015-03-02)  
googletalkbrowserplugin: 5.41.3.0 - SDK 10.8 (2015-12-11) [\[Support\]](#)  
Silverlight: 5.1.41212.0 - SDK 10.6 (2016-03-01) [\[Support\]](#)  
AdobePDFViewer: 11.0.0 - SDK 10.6 (2015-03-02) [\[Support\]](#)  
DirectorShockwave: 12.1.0r150 - SDK 10.6 (2014-03-10) [\[Support\]](#)

#### User internet Plug-ins: ☐

Google Earth Web Plug-in: 7.1 (2013-10-07) [\[Support\]](#)

#### Safari Extensions: ☐

Omnibar - InstallMac - <http://www.installmac.com/faq#omnibar> (cache only) (2014-03-25) **Adware! [Remove]**  
eBay Shopping Assistant (2015-09-08) **Adware! [Remove]**  
Searchme (2015-11-28) **Adware! [Remove]**

#### 3rd Party Preference Panes: ☐

Flash Player (2016-06-13) [\[Support\]](#)  
Perian (2011-07-23) [\[Support\]](#)  
PenTablet (2016-02-27) [\[Support\]](#)

#### Time Machine: ☐

**Time Machine information requires OS X 10.8 "Mountain Lion" or later.**

#### Top Processes by CPU: ☐

33%	Google Chrome Helper(9)
7%	Google Chrome
3%	WindowServer
3%	Console
3%	coreaudiod

#### Top Processes by Memory: ☐

926 MB	Google Chrome Helper(9)
541 MB	kernel_task
205 MB	Google Chrome
172 MB	Dropbox
147 MB	Google Drive

#### Virtual Memory Information: ☐

3.80 GB	Available RAM
3.80 GB	Free RAM

4.20 GB      Used RAM  
0 B      Cached files  
0 B      Swap Used

### Diagnostics Information:

Mar 20, 2017, 08:57:09 AM    /Library/Logs/DiagnosticReports/alerterdaemon\_2017-03-20-085709\_[redacted].crash  
    /usr/local/libexec/alerterdaemon  
Mar 20, 2017, 08:57:09 AM    /Library/Logs/CrashReporter/alerterdaemon\_2017-03-20-085709\_[redacted].crash  
Mar 20, 2017, 08:56:48 AM    Self test - passed  
Mar 20, 2017, 08:52:01 AM    /Library/Logs/DiagnosticReports/alerterdaemon\_2017-03-20-085201\_[redacted].crash  
Mar 20, 2017, 08:52:01 AM    /Library/Logs/CrashReporter/alerterdaemon\_2017-03-20-085201\_[redacted].crash  
Mar 20, 2017, 08:45:12 AM    /Library/Logs/CrashReporter/alerterdaemon\_2017-03-20-084512\_[redacted].crash  
Mar 20, 2017, 08:45:12 AM    /Library/Logs/DiagnosticReports/alerterdaemon\_2017-03-20-084512\_[redacted].crash  
Mar 20, 2017, 08:41:04 AM    /Library/Logs/DiagnosticReports/alerterdaemon\_2017-03-20-084104\_[redacted].crash  
Mar 20, 2017, 08:41:04 AM    /Library/Logs/CrashReporter/alerterdaemon\_2017-03-20-084104\_[redacted].crash  
Mar 20, 2017, 08:27:35 AM    /Library/Logs/CrashReporter/alerterdaemon\_2017-03-20-082735\_[redacted].crash  
Mar 20, 2017, 08:27:35 AM    /Library/Logs/DiagnosticReports/alerterdaemon\_2017-03-20-082735\_[redacted].crash  
Mar 19, 2017, 10:49:47 PM    /Library/Logs/DiagnosticReports/alerterdaemon\_2017-03-19-224947\_[redacted].crash  
Mar 19, 2017, 10:49:47 PM    /Library/Logs/CrashReporter/alerterdaemon\_2017-03-19-224947\_[redacted].crash  
Mar 19, 2017, 10:19:47 PM    /Library/Logs/CrashReporter/alerterdaemon\_2017-03-19-221947\_[redacted].crash  
Mar 19, 2017, 10:19:47 PM    /Library/Logs/DiagnosticReports/alerterdaemon\_2017-03-19-221947\_[redacted].crash  
Mar 19, 2017, 09:49:47 PM    /Library/Logs/DiagnosticReports/alerterdaemon\_2017-03-19-214947\_[redacted].crash  
Mar 19, 2017, 09:49:47 PM    /Library/Logs/CrashReporter/alerterdaemon\_2017-03-19-214947\_[redacted].crash  
Mar 19, 2017, 09:19:47 PM    /Library/Logs/DiagnosticReports/alerterdaemon\_2017-03-19-211947\_[redacted].crash  
Mar 19, 2017, 09:19:47 PM    /Library/Logs/CrashReporter/alerterdaemon\_2017-03-19-211947\_[redacted].crash  
Mar 19, 2017, 08:49:47 PM    /Library/Logs/CrashReporter/alerterdaemon\_2017-03-19-204947\_[redacted].crash  
Mar 19, 2017, 08:49:47 PM    /Library/Logs/DiagnosticReports/alerterdaemon\_2017-03-19-

204947_[redacted].crash	
Mar 19, 2017, 08:19:48 PM	/Library/Logs/DiagnosticReports/alerterdaemon_2017-03-19-
201948_[redacted].crash	
Mar 19, 2017, 08:19:48 PM	/Library/Logs/CrashReporter/alerterdaemon_2017-03-19-
201948_[redacted].crash	
Mar 19, 2017, 07:49:48 PM	/Library/Logs/DiagnosticReports/alerterdaemon_2017-03-19-
194948_[redacted].crash	
Mar 19, 2017, 07:49:48 PM	/Library/Logs/CrashReporter/alerterdaemon_2017-03-19-
194948_[redacted].crash	
Mar 19, 2017, 07:19:47 PM	/Library/Logs/DiagnosticReports/alerterdaemon_2017-03-19-
191947_[redacted].crash	
Mar 19, 2017, 07:19:47 PM	/Library/Logs/CrashReporter/alerterdaemon_2017-03-19-
191947_[redacted].crash	
Mar 19, 2017, 06:49:48 PM	/Library/Logs/CrashReporter/alerterdaemon_2017-03-19-
184948_[redacted].crash	
Mar 19, 2017, 06:49:48 PM	/Library/Logs/DiagnosticReports/alerterdaemon_2017-03-19-
184948_[redacted].crash	
Mar 19, 2017, 06:19:50 PM	/Library/Logs/CrashReporter/alerterdaemon_2017-03-19-
181950_[redacted].crash	
Mar 19, 2017, 06:19:50 PM	/Library/Logs/DiagnosticReports/alerterdaemon_2017-03-19-
181950_[redacted].crash	
Mar 19, 2017, 05:49:50 PM	/Library/Logs/CrashReporter/alerterdaemon_2017-03-19-
174950_[redacted].crash	
Mar 19, 2017, 05:49:50 PM	/Library/Logs/DiagnosticReports/alerterdaemon_2017-03-19-
174950_[redacted].crash	
Mar 19, 2017, 05:19:51 PM	/Library/Logs/DiagnosticReports/alerterdaemon_2017-03-19-
171951_[redacted].crash	
Mar 19, 2017, 05:19:51 PM	/Library/Logs/CrashReporter/alerterdaemon_2017-03-19-
171951_[redacted].crash	
Mar 19, 2017, 04:49:47 PM	/Library/Logs/DiagnosticReports/alerterdaemon_2017-03-19-
164947_[redacted].crash	
Mar 19, 2017, 04:49:47 PM	/Library/Logs/CrashReporter/alerterdaemon_2017-03-19-
164947_[redacted].crash	
Mar 19, 2017, 04:19:52 PM	/Library/Logs/CrashReporter/alerterdaemon_2017-03-19-
161952_[redacted].crash	
Mar 19, 2017, 04:19:52 PM	/Library/Logs/DiagnosticReports/alerterdaemon_2017-03-19-
161952_[redacted].crash	
Mar 19, 2017, 03:49:53 PM	/Library/Logs/CrashReporter/alerterdaemon_2017-03-19-
154953_[redacted].crash	
Mar 19, 2017, 03:49:53 PM	/Library/Logs/DiagnosticReports/alerterdaemon_2017-03-19-
154953_[redacted].crash	